

# <Scan Digital>

## Scan Digital – digitalises your business's processes from A to Z

Give customers and other stakeholders the best possible ex-perience with new, smart multi-channel solutions that au-tomate the flow of communications and the associated business processes.

### Benefits of Scan Digital

- Strengthened competitiveness
- Greater customer satisfaction
- Increased customer involvement
- Better customer service
- Higher operational efficiency and quality
- Full compliance and security
- Optimal transparency

# <Scan Solutions>

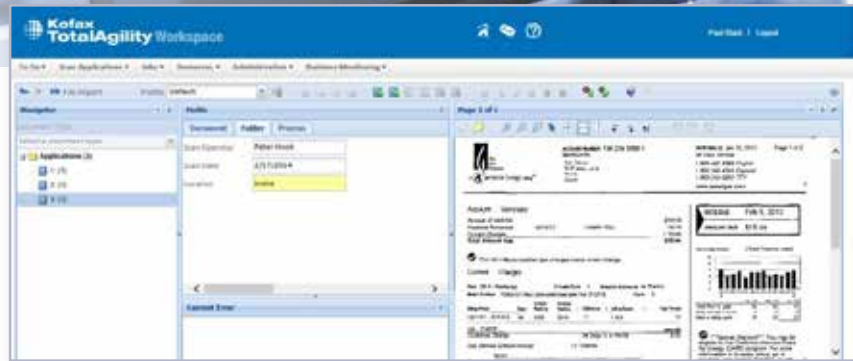
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## Captures the document from the first step

The possibilities of technology constantly change our behaviour and our expectations of the way we communicate and are in dialogue with each other. With the intelligent technical platform Scan Digital, your company is at the forefront of development and ready for the future. The solution digitises and processes documents from customers and other stakeholders from start to finish in a way that increases the service level to the customer – for example, by giving full insight into the status of the processing of the case with ongoing feedback.

## Take the next digital step and strengthen the business

Scan Digital is designed to support dynamic and changing business activities that are loosely structured and manually resource intensive. This can be, for example, insurance companies, financial services in general, health, manufacturing, public com-



Processing and validation of the invoice in Scan Digital

panies, management boards and ministries. But the solution is for all companies that want to take the next step in digitisation and to strengthen their business with realtime processing of customers' inquiries and orders.

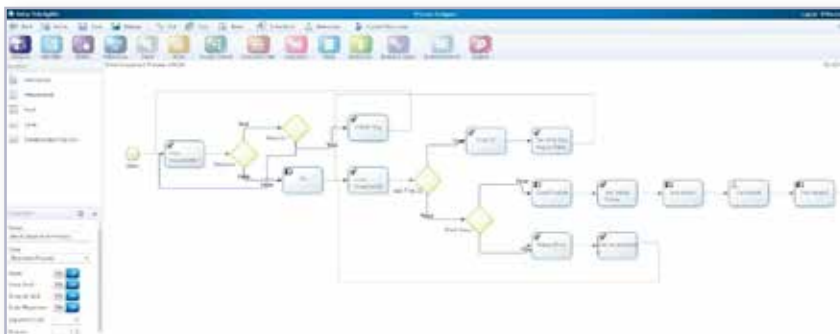
## Effective information chains and strong technology

Scan Digital combines mobility, data capture and transformation, process control and workflow, robotics and analysis tools in a way that connects your customer and transformation systems as well as business activities with ease and efficiency. The strong technology behind it ensures an agile and trouble-free handling of changes in information, sources and busi-

ness activities, which results in a lower TCO and a faster ROI.

## Scalable and flexible solution

The flexible and scalable solution can be taken gradually into use and adapted to your goals for digitisation and automation of business processes. This applies regardless of whether you want to set up locally or in the cloud. As an enterprise solution, Scan Digital also offers the possibility of setting up testing, development and production environments.



Design of workflow with Process Designer in Scan Digital

## Processes and sources

- Multi-channel data capture
  - including mobile and document transformation, and
- information
- Intuitive web-based process designer for workflow settings
- Smart process and system monitoring
- Robot processing automation services
- Communication management
- E-signature
- System and data integration

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ScanSolutions helps companies and organisations automate and digitise the business process: We have over 20 years of experience in advising and developing tailor-made digital solutions for a wide range of private and public Danish companies Recipient of the Danish Stock Exchange Gazelle Prize 2018. AAA Bisnode rating.